Shaker Library is many things to many people who walk through our doors. It has always been our priority to see that everyone who enters our library leaves with the information they need. Our focus is on how we improve the lives of our community.

We create opportunities to engage, discover, and learn. As an integral part of community education, we hold classes on everything from early literacy to coding for kids, to helping job seekers set up a LinkedIn account. In addition, we provide a welcoming place to connect with others for crafting, book talks, computer use, story times, gaming events, community meetings, and much more. The possibilities are endless!

Shaker Library has something for everyone—books, movies, music, and opportunities for the community to come together to learn and grow at every age.

A strong and responsive library transforms lives and strengthens our community.
The Library supports art, education, environmental awareness and civic engagement at many of life’s different stages. Free music programs introduce families to a variety of musical genres. Some of the year’s high notes included John Toula on guitar, jazz by The Matt Horwich Trio, and gypsy jazz by Moustache Yourself. Kamal Abdul-Alim and the Real Thing Band rocked the library and Sam Hooper offered his blues, funk and rock, while Ian Hoy and the Doan Brook Trio played original music inspired by the theme of immigration.

Art Exhibits
Walk into either Shaker Library and enjoy art on a regular basis—from small exhibits in glass cases, to art and photographs hung on reading room walls, or exhibited in the formal gallery on Main Library’s second floor. The Library is at the center of the community and provides an ideal place to promote and display the talents of local artists and community groups. Exhibits in 2018 featured the art of Sheila Markowitz, artists from the Hillcrest Art Club, and the fiber artists of the African-American Quilt & Doll Guild. In addition, the library displayed the City’s Rings of Life: Shaker Trees and the Shaker Historical Society’s exhibit of the Van Sweringens’ Ads & Their Artists. It curated its 19th Annual Barbara Luton Art Competition and worked with the Shaker Heights High School and Middle School on Art Exposed IX: The Inner Workings of An Art Department.

Author Events: Connecting Readers to Writers

The Library hosted eleven authors including Bobbie Schwartz (Garden Renovation), Thrity Umrigar (The Secrets Between Us), Hugh Littleton (Legacy Building through Extraordinary Leadership), Dan Hill (Famous Faces Decoded), Winifred Rule (How to Remember), Ylleya Fields (Princess Cupcake Jones), and Annie Hogsett (Murder to the Metal). We participated in the One Community Reads initiative highlighting Matthew Desmond’s book, Evicted: Poverty and Profit in the American City. Our collaboration with the Shaker Schools Foundation, Shaker Heights High School, Shaker Heights Middle School, and Friends of the Shaker Library on an author visit from Jason Reynolds and Brendan Kiely, authors of All American Boys at Shaker Heights High School, was attended by more than 400 parents and students.

Serving Our Seniors

In addition to providing Homebound Delivery to an average of 11 seniors every month, the Library provided Medicare health insurance information and registration assistance, hosted a series of financial empowerment programs, led a workshop on Advance Directives, and collaborated with AARP to offer free tax prep for seniors. Collaborating with the City’s Office of Economic Development and 20 senior-focused organizations, the Library held a Senior Housing Options Fair for seniors and their families.

Community Conversations

The Library provided a forum to discuss issues affecting the community. Programs on homeless youth, foster care, and affordable housing featured community voices and created meaningful opportunities for residents to hold open, honest discussions.
In March, the Library became a Passport Acceptance Facility and processed more than 324 applications, reviewed 23 renewals and took 195 photos in 2018. New passport holders have found the process easy, the locations and hours convenient, and the staff helpful.

“The Circulation staff were very patient with me throughout the [Passport application] process. They have an extremely bright, personable, engaging, and knowledgeable staff, all of whom explained the application process thoroughly. Shaker Library continues to live up to its well-earned reputation of staff providing outstanding customer service to the community. They provide Shaker residents with the best professional service I have experienced at any library.” —Tom Schorgl

New Services and More Savings for Cardholders in 2018
Automatic renewals were instituted, enabling borrowers to enjoy their library material longer without worrying about overdue fines if they forget to renew them.

Ohio Public Library Information Network (OPLIN) absorbed the cost of the subscription for Lynda.com—the massive online website offering video courses taught by industry experts in software, creative, and business skills—giving jobseekers and those seeking career advancement FREE access to this invaluable training.

Free access to magazines through OverDrive’s eMagazine platform; Vox Books (audio-enabled book readers) for children and GoChips (portable devices loaded with movies and TV series), and the video streaming services of Acorn Media TV, Qello, InstantFlix, and Kanopy offered more opportunities for cardholder savings.

Levy Support
The Library Board placed a successful 1.9-mill operating levy on the May 8, 2018 ballot—the first millage increase in 21 years—and a citizens’ committee worked to raise funds and garner support.

The revenue will begin in 2019, and will support library operations, including year-round Sunday hours at Main Library. Funds will also enable the Library to repair and renovate both buildings.

Serving Our Schools
When Shaker Middle School’s advisor to National History Day called the Library for help, the Library answered by developing NHD Research Day. Students visited the library to access its resources, tour the collections, learn about research methods and databases, and collaborate with their peers. They also received one-on-one feedback from National History Day coordinators from the Western Reserve Historical Society.

The Library created the Shaker Research Prize sponsored by Shaker residents Susan and Tim Gall of FactCiteOnline. The prize is awarded to the Shaker Middle School project demonstrating the best use of library resources and includes a certificate, medal, and cash prize.

In 2018, the Library expanded its support to Shaker Heights High School students. The Library is committed to connecting students to information, resources, and research skills that can help them achieve success not only in their NHD research and competition but also in future academic endeavors.

“We are happy to make this gift to the Library helping to provide opportunities that not only benefit but also reward student research.” —Susan Gall, FactCite Online

Arbor Day 2018
For the fifth consecutive year, the Library and the City’s tree Advisory Board held its Poster and PoeTREE Contest for children and teens on Arbor Day. Gali’s Florist and Garden Center provided native species trees and the Library Director, Mayor, and City Forester presided over the awards ceremony.
Engaging in the Community to Build Beneficial Partnerships

The Library’s Community Engagement Team began monthly meetings with other community engagement professionals to exchange information and collaborate on projects for the benefit of the community. The Team invited Greg Zannelli, High School Dean of Students, to present a workshop on Restorative Practices for participating agencies and the County Juvenile Courts who are interested in adopting these practices within their own institutions to shift the response to behavior infractions away from punishment to community healing.

Preserving Shaker’s History

The Library’s local history librarian had the opportunity to talk about Shaker’s unique history with a group of Austrian architecture students, the alumni of Moreland Elementary School, and Shaker Youth Center students, and helped more than 110 Shaker residents scan blueprints of their historic homes using equipment from Cleveland Public Library.

Children’s Mock Election 2018

Every vote counts! And our local children learned that their voices always matter at the Library. Staff held a mock election for Mayor of the Library, using real voting booths from the Board of Elections. Children could choose between LiBEARian and Adorable Kitten. It was close, but Adorable Kitten won the race, and true to her campaign promise, she made sure the Library installed fairy doors in the Children’s Rooms. Look for them the next time you visit!

Supporting Our Schools and Providing Access to Families

The Library promotes literacy, supports learning, and builds community for families and children through story times, hands-on STEAM programs, art, music, and creative expression opportunities, exploration of different cultures and ideas, parent-child book clubs, summer snacks and stories, support for ESL families, school research assignments, and required reading.

The Library’s Early Literacy Specialist visited an average of 400 preschoolers each month, spreading the love of books and reading.

The Library worked with the Shaker Schools hosting the Mercer-Moreland Homework Center. Outreach to the Shaker Middle School yielded a special collection for middle school readers at both libraries.

Art Builds Community was the summer reading theme and community partnerships resulted in a fun family event to help kick off a summer of reading to help prevent the “summer slide.” In addition, the Library offered a free Summer Review Program for children in grades 1-8 and worked with CollegeNow Greater Cleveland to hold free SAT/ACT Prep classes for teens.

Everyone needs friends and Shaker Library is no exception. If you have attended an author visit, a poetry reading, a book discussion, a knitting lesson, or a children’s story time, you know how important Friends are to the library. Support from friends makes all of these programs possible. Whether they are raising funds through membership drives and semi-annual book sales, or sharing their time and talents, Friends are critical to the Library. In 2018, the Library Board recognized the Friends for its exceptional service to the library and its most generous gift to date—$52,000.
Statistics

Registered Library Card Holders 29,659
Visitors 380,626

Study Room Use 3,751
Meeting Room Use 1,597
Total Program Attendance 31,653
Summer Reading Program 1,293

Total Items Borrowed 935,048
Physical Items 838,252 / Digital Items 96,796

Library Collections 1,203,966
Physical Items 211,038 / Digital Items 992,928

Computer Sessions 91,568
Wireless Sessions 98,953

Databases 75

Administration

Amy L. Switzer .......................... Director
Maureen N. Brodar ......................... Deputy Director
Lynne M. Miller ......................... Bertram Woods Branch Manager
Susan K. Ritchey ....................... Business Manager/Fiscal Officer
Shaker Library is governed by a seven-member volunteer Board of Trustees. This dedicated group of Shaker residents who serve for a seven-year term of office believes in the importance of a community-based, community-responsive library.

L-R: Brian Gleisser, President
Michael Bertsch, Vice President
Troy Meinhard, Secretary

L-R: Thomas Cicarella
Melissa Garrett
Doreen Katz
Carmella Williams

**Financials**

### 2018 General Fund Revenue

<table>
<thead>
<tr>
<th>Income Item</th>
<th>Amount</th>
<th>% of Revenue</th>
</tr>
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<tbody>
<tr>
<td>Real Estate Property Tax</td>
<td>2,739,585</td>
<td>56.11%</td>
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<tr>
<td>Public Library Fund</td>
<td>1,539,987</td>
<td>31.54%</td>
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<tr>
<td>Intergovernmental</td>
<td>389,053</td>
<td>7.97%</td>
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<tr>
<td>Patron Fines &amp; Fees</td>
<td>87,380</td>
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<tr>
<td>Refunds &amp; Reimbursements</td>
<td>21,672</td>
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<td>Cellular Tower Revenue</td>
<td>25,789</td>
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<tr>
<td>Meeting Room Revenue</td>
<td>19,436</td>
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<tr>
<td>Contributions &amp; Other</td>
<td>1,385</td>
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<tr>
<td>Investment Interest</td>
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<td><strong>Total</strong></td>
<td>4,882,202</td>
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### 2018 General Fund Expenditures

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<th>Expense Item</th>
<th>Amount</th>
<th>% of Budget</th>
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<tr>
<td>Salaries &amp; Benefits</td>
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<tr>
<td>Purchased &amp; Contracted Services</td>
<td>609,543</td>
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<tr>
<td>Library Material &amp; Information</td>
<td>561,254</td>
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<td>Capital Outlay</td>
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<td>Supplies</td>
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<tr>
<td>Other</td>
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<tr>
<td><strong>Total</strong></td>
<td>4,409,834</td>
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