

# SHAKER HEIGHTS PUBLIC LIBRARY

2013

Year in Review

2013

Main Library  
16500 Van Aken Boulevard  
Shaker Heights, Ohio 44120  
216-991-2030

Bertram Woods Branch  
20600 Fayette Road  
Shaker Heights, Ohio 44122  
216-991-2421

Luren E. Dickinson  
*Director*

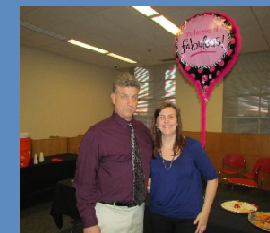
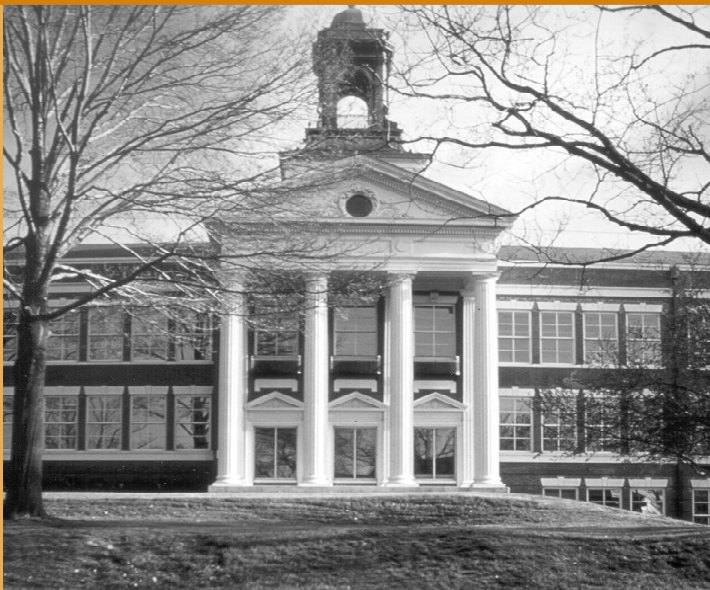
Dolores Aiken  
*Business Manager/Fiscal Officer*

Amy Switzer  
*Deputy Director*

Lynne Miller  
*Branch Manager*

## Board of Trustees

Judith C. Allen  
Peter Anagnostos  
Chadrick A. Anderson  
David M. Hutt  
Kurt F. Miller  
Jeanne R. Shatten  
Carmella D. Williams



## Mission

Shaker Library builds community and enriches lives by bringing together people, information, and ideas.

## Vision

Shaker Library is an indispensable part of our community, known for its wide range of resources, innovative, customer-driven services, vibrant and welcoming spaces, and knowledgeable, passionate staff.

## Values

We value literacy, lifelong learning, equal access, intellectual freedom, excellent customer service, integrity, accountability, innovation, diversity, inclusiveness, outstanding employees, and serving our Shaker Heights community.

# 2013 —Year in Review — 2013

## Library Use

Items Borrowed .....	1,207,942
Registered Library Card Holders .....	34,480
Library Visitors .....	517,190
Study Room Use .....	3,179
Meeting Room Bookings .....	1,132
Children's Program Attendance .....	15,040
Summer Reading Participants .....	1,547
Reference Questions Answered .....	10,244
Directional Questions Answered .....	21,424
Computer Sessions .....	187,713
Website Visits .....	416,433

## Play and Learn Station

Sessions .....	243
Attendance .....	9,870

## Library Collections

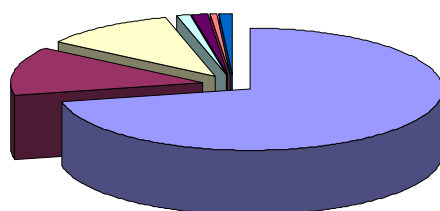
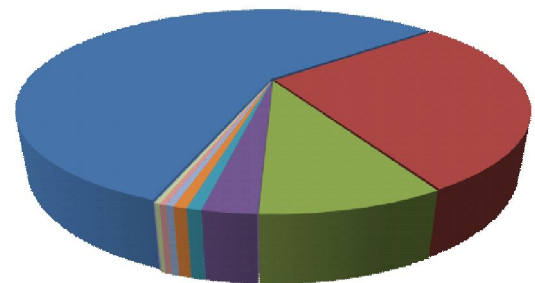
Books and E-books Total .....	300,882
Books .....	185,183
eBooks .....	115,779
Magazine Subscriptions .....	647
Music and Audiobook Total .....	55,159
Regular .....	25,919
eRecordings .....	29,240
Movie Total .....	34,906
Regular .....	30,883
E-movies .....	4,023
<b>Total Holdings .....</b>	<b>390,947</b>



## GENERAL FUND REVENUE

Real Estate Property Tax	\$2,697,122	56.75%
Public Library Fund	\$1,396,813	29.39%
Intergovernmental Revenue	\$ 407,021	8.56%
Patron Fines & Fees	\$ 112,920	2.38%
Cellular Tower Revenue	\$ 20,770	.44%
Refunds & Reimbursements	\$ 39,697	.84%
Contributions & Other	\$ 39,377	.83%
Meeting Room Revenue	\$ 18,849	.40%
Grants	\$ 17,272	.36%
Investment Interest	\$ 2,479	.05%

**Total: \$4,752,251**



**Total: \$4,910,412**

Salaries & Benefits	\$3,502,726	71.33%
Purchased & Contracted Service	\$ 686,183	13.97%
Library Material & Information	\$ 552,837	11.26%
Capital Outlay	\$ 55,920	1.14%
Supplies	\$ 66,096	1.35%
Other	\$ 46,651	.95%

## GENERAL FUND EXPENDITURES